

<b>MEETING</b>	<b>FULL COUNCIL</b>
<b>DATE</b>	<b>21 June 2012</b>
<b>TITLE OF THE REPORT</b>	<b>Social Services Statutory Director's Annual Report Report on the Efficiency of Social Services 2011-12</b>
<b>PURPOSE</b>	<b>To submit the final draft document, summarising the Authority's opinion on the Services efficiency and priorities for improvement.</b>
<b>RECOMMENDATION</b>	<b>Members are asked to accept the report</b>
<b>AUTHOR</b>	<b>Head of Housing and Social Services Department</b>

## **1. INTRODUCTION**

- 1.1 It is a statutory expectation that the Council publish the 'Director of Social Services Annual Report' which reports on the efficiency of the Social Services Department.
- 1.2 The report must be easy to understand, telling the public and stakeholders how Social Care Services is performing in Gwynedd. At the end of the process, it is an expectation that the report is presented to Council Members.

## **2. THE PROCESS**

- 2.1 In Wales it is a requirement for the Statutory Director of Social Services accepts personal responsibility for publicly reporting regarding the provision and performance of local services. The intention is to maximise responsibility and accountability in a transparent and accessible manner.
- 2.2 This system was introduced during 2010 and it is anticipated that "The Social Services Bill 2012" will confirm and reinforce this expectation and responsibility. It is a process of self-evaluation, where the Statutory Director of Social Services takes into account the available information and experiences that impact upon the ability of Social Services to provide dependable and sustainable services of the highest quality. Although this is a specific responsibility on the Statutory Director, the work and the task must be carried out in a way that reflects and facilitates collaboration which is an integral part of this work area.
- 2.3 There are 4 stages to the process, which are:

### **i. The Annual Report (presented as Appendix 1).**

A public document, summarising the Director's opinion on the Service's efficiency and priorities for improvement.

### **ii. An analysis of the Services efficiency**

A detailed self assessment process, agreeing on judgment about the service and identifying priorities for improvement. The Authority needs to make sure that

stakeholders have had the opportunity to 'challenge' our assessment and judgment. This is not a public document but is available upon request..

**iii. Evidence Trail**

It is an expectation that evidence be collected which will justify the assessment and our judgment.

**iv. Business Plan**

In order to achieve the improvements identified in the report.

**3. RECOMMENDATION**

- 3.1 Members are asked to accept the report.